

Minden Branch:
1625 Library Lane
Minden, NV 89423
P: 775.782.9841
F: 775.782.5754



Lake Tahoe Branch:
233 Warrior Way
Zephyr Cove, NV 89448
P: 775.588.6411
F: 775.588.6464

P.O. Box 337 • Minden, NV 89423

douglas.lib.nv.us

APPROVED 10/23/18
LIBRARY BOARD MINUTES
AUGUST 28, 2018

ATTENDEES

Library Board Members: Deborah Blackman, Chairperson, Mark Jensen, Vice Chairperson, Melanie Boudreau, Bonnie Rogers, and Charles Wolle.

Library Staff: Amy Dodson, Library Director, Linda Wilson, and Kathy Munson. Kathy Munson took the minutes.

THE MEETING CONVENED AT 10:00 A.M.

1. PUBLIC COMMENTS AND DISCUSSION [Discussion]

Deborah Blackman asked guests to introduce themselves which they did. The following people were in attendance: **County Staff:** Cynthea Gregory, Deputy District Attorney; Wendy Lang, Human Resources Manager; **Nevada State Library Staff:** Tammy Westergard, Assistant Administrator; Cyndi O, Co-op Coordinator; **Public:** Mary Wood.

Deborah Blackman asked for public comment. Hearing no additional public comment, public comment was closed.

2. APPROVAL OF PROPOSED AGENDA [Action]

Bonnie Rogers made a motion to approve the agenda as presented. Melanie Boudreau made a second. Deborah Blackman asked for public comment. There being no public comment, public comment was closed and the motion passed unanimously.

3. APPROVAL OF THE MINUTES OF THE JUNE 26, 2018 REGULAR MEETING [Action]

Charles Wolle made a motion to approve the minutes as presented. Bonnie Rogers made a second. Deborah Blackman asked for public comment. There being no public comment, public comment was closed and the motion passed unanimously.

4. CONSENT CALENDAR [Action]

Items on the Consent Calendar are as follows:

a. Gift fund claims

i. July / August 2018

*DoCoProcurement/MP	TAB 9/27/18 Mystery Party	02242	\$ 32.95
*DoCoProcurement/MP	STEAM Club 6/6/18; SRP Kick-off Ice Cream Social; TAB pizza 6/20/18	02246	\$ 169.55
DoCoProcurement/KM	Recorder for meetings/conf.	02248	\$ 299.99
Amy Dodson/Petty Cash	ERC-staff birthday; staff mtg snacks 7/10/18	02250	\$ 38.15
Amy Dodson/Petty Cash	ERC event-treats for staff	02271	\$ 14.34
*Julia Brown	SRP-Making Musical Instruments 7/19/18	02266	\$ 48.28
Amy Dodson/Petty Cash	ERC-Staff mtg snacks 8/7/18	02295	\$ 24.56
*DoCoProcurement/MP	STEAM Club 7/11/18; TAB pizza 7/18/18	02298	\$ 63.00
DoCoProcurement/KM	Emp. Recog. gift cards; AD get well flowers	02303	\$ 195.94

*Funding by Friends of the Library

Bonnie Rogers made a motion to approve items on the Consent Calendar. Melanie Boudreau made a second. Deborah Blackman asked for public comment. Melanie Boudreau asked if Amazon reimbursed the library for the defective solar sunglasses. Amy responded yes, a credit was issued. There being no additional public comment, public comment was closed and the motion passed unanimously.

5. REVIEW OF BUDGET PERFORMANCE REPORT SUMMARY AND GIFT FUND SUMMARY [Discussion]

a. 6/30/2018

Bonnie Rogers asked if the Capital Projects account amendment was for the HVAC project. Amy Dodson responded yes. Additional funding was needed to complete the project. That funding was obtained from the Room Tax Fund, not the Library budget.

Gift Fund Summary – 6/30/18

Revenue YTD	\$33,026.80
Expenditures YTD	\$12,846.72
Cash Balance YTD	\$87,417.00

b. 7/31/18

Deborah Blackman asked why the HVAC capital funds weren't showing on the 7/31/18 report. Amy Dodson stated the Finance Office doesn't immediately carry forward all funds into the current fiscal year. This is part of their workflow but the transfer will take place in the near future.

Gift Fund Summary – 7/31/18

Revenue YTD	-\$ 637.80
Expenditures YTD	-\$ 71.10
Cash Balance YTD	-\$ 0.00

6. DISCUSSION ON DRAFT LANGUAGE AND PROPOSED CHANGES TO COMMUNITY MEETING ROOM POLICY. SECOND READING; INCLUDES CHANGES REQUESTED BY LIBRARY TRUSTEES AT JUNE 26 MEETING.

[Action]

Amy Dodson presented a revised draft of changes requested by the Board at last month's meeting and asked for Board comment.

Melanie Boudreau asked why item number 10 was italicized. Amy Dodson indicated she was working with the District Attorney's office to finalize that language. It's currently still in draft form.

Bonnie Rogers called out changes needed, Page 1, in paragraph 3, first sentence, "Use of the meeting rooms are..." should read "Use of the meeting rooms is....." and remove commas in the second sentence.

Deborah Blackman asked for additional Board comment. Hearing none, she opened public comment. There being no public comment, public comment was closed.

Charles Wolle made a motion to approve the proposed revisions subject to any changes at next month's Board meeting rather than holding over the matter for future discussion. Bonnie Rogers made a second and the motion passed unanimously.

7. UPDATE ON BOOKMOBILE PROJECT [Discussion]

Linda Wilson provided a brief update of the status of the bookmobile. Other contributors included Cynthea Gregory, Deputy District Attorney, and Charles Wolle, Library Trustee and Foundation member.

- The Library Foundation met on August 15. They were leaning toward Summit Bodyworks but wanted more due diligence performed before contracting with them for a new vehicle. They decided against using the existing vehicle that is partially complete.
- Investigation of OBS Inc. indicated they have no capital funds, only equipment which was used as collateral for two loans. Pursuing them legally when they had no assets was inadvisable.
- The Foundation had no performance bond or insurance to cover their interests while under contract with OBS Inc.
- The County District Attorney helped the Foundation with this matter but was not able to represent the Foundation since they are a private entity. The District Attorney provided assistance to the Foundation with a background check, commercial credit report, and counseling them about their options.
- Amy Dodson did due diligence on OBS. Multiple attempts were made to contact OBS by telephone, Facebook, email, and certified mail (including to the OBS resident agent) with no success.
- The Library Foundation looked into counsel and chose to not hire that other counsel.
- Two other libraries that lost their deposits with OBS decided to move on to another vendor, as well.
- Amy Dodson and the Foundation explored every avenue to pursue recovering the deposit money from OBS.

8. MONTHLY REPORT [Discussion]

The monthly report is attached and made part of these minutes.

9. LIST OF EVALUATIONS COMPLETED

- a. Doyle
- b. Frueh

10. DISCUSSION ON THE ASSIGNMENT OF ACTING LIBRARY DIRECTOR WHEN THE LIBRARY DIRECTOR IS ABSENT, SUCH AS FOR PLANNED LEAVE OR ATTENDING OFFSITE TRAINING. [Action]

Amy Dodson indicated this was on the agenda at the request of Board members at the June Board meeting in order to accommodate additional discussion or Board action. Deborah Blackman stated she thought this discussion was finalized at the June meeting. Bonnie Rogers asked for clarification of the decision. Deborah responded stating that Amy Dodson appointed Linda Wilson as the Acting Library Director in her absence.

Bonnie Rogers made a motion to follow the Chain of Command as stated in the Library Handbook wherein one person is appointed the role of Acting Library Director in the Library Director's absence. Melanie Boudreau made a second. Deborah Blackman asked for public comment. Hearing no public comment, public comment was closed. Charles Wolle abstained, indicating he did not understand the motion. The motion passed with 4 in favor and 1 abstention (Charles Wolle).

11. DISCUSSION ON THE PLANS TO HIRE THE LIBRARY TECHNICIAN WHO WILL BE DRIVING THE BOOKMOBILE AND PERFORMING OUTREACH.

[Action]

Amy Dodson indicated at the June Board meeting there was a question when to hire the library technician operating the bookmobile. A couple of Board members favored hiring closer to bookmobile delivery but others suggested hiring sooner so as to maximize training time and help with current staffing shortages.

This position was approved at an Internal Review Committee (IRC) meeting earlier in the year. Wendy Lang confirmed it was approved at IRC. Amy indicated this could go forward with posting on the County's website and if it was posted in the near future and current staff was interested, recruitment could be of a shorter duration. Amy's recommendation was to move forward with the hiring process. She mentioned the van does not require a special driver's license; it is a small van similar to a FedEx van and doesn't require commercial license status. The manufacturer of the van will provide training to staff.

Wendy Lang added that a job requirement is possession of a valid Nevada driver's license. Her department also conducts background checks as part of candidate screening process.

No further discussion followed. Mark Jensen made a motion to authorize Amy Dodson to proceed with hiring the Library Technician. Charles Wolle made a second. Deborah Blackman asked for public comment. Hearing no public comment, public comment was closed and the motion carried.

12. DISCUSSION ON THE PROCEDURES FOR LIBRARY BOARD MEETING AGENDAS. POSSIBLE PROCEDURES WERE DISCUSSED AT THE JUNE 26 MEETING, AND THE TOPIC WAS TABLED UNTIL THE AUGUST MEETING.

[Action]

At last month's Board meeting, there was discussion about formalizing a process to place items on Board agendas. Amy Dodson said in the past, it's been casual but she recommended establishing a formal process. She further recommended establishing a timeline that aligns with NRS requirements. Deborah Blackman asked for clarification whether it was the agenda or the board packets that required posting 5 days prior to each meeting. Kathy Munson indicated it is the agenda not the packet, adding that the period required to post agendas by NRS is 3 working days.

Bonnie Rogers suggested that Amy Dodson and Chair, Deborah Blackman work together to develop the language needed for inclusion in the Bylaws. She would like to see a timeline and how a facilitator would be assigned. Deborah Blackman responded she liked the idea that the person requesting the agenda item takes the lead to facilitate adding said item to the agenda. Amy Dodson indicated there was discussion about this at past Board meetings and the general agreement was that one Board member fills the role as facilitator to gather information and get items to Amy for inclusion on the agenda. She added that Bylaw review is due in 2019 and that

this was a good time to work on language for the Bylaws or alternatively, develop an interim procedure until the official Bylaws review takes place next year.

Deborah Blackman asked about establishing a deadline by which to submit agenda item requests in order to meet NRS posting requirements. Kathy Munson explained that the agenda goes through several iterations prior to finalization and posting. She suggested that all requests be submitted to Amy Dodson no later than 5 p.m. on Monday of the week prior to the week of the Board meeting. That would give time to refine the language needed for the agenda as well as meet the NRS posting requirement of 9 a.m., 3 working days prior to the Board meeting date. Deborah recalled that the Board discussed items being sent to the Chairperson directly, and then the Chair would send on to the Director for inclusion on the agenda. The Board mutually agreed the Chairperson would manage all requests and send them to Amy Dodson.

Melanie Boudreau made a motion that the Chair of the Board submit all items to be included on the Board agenda to Amy Dodson by Monday of the week prior to the week of the scheduled Board meeting, and that this motion is an interim procedure until a final procedure can be defined in a future Bylaws amendment. Mark Jensen made a second. Deborah Blackman asked for public comment. There being no public comment, public comment was closed and the motion carried unanimously.

Bonnie Rogers made a follow up motion - that a revision to the Bylaws regarding agendizing items for Board agendas be completed before December 31, 2018. Melanie Boudreau made a second. Deborah Blackman asked for public comment. There being no public comment, public comment was closed and the motion carried unanimously.

13. DISCUSSION ON THE CHARACTER, COMPETENCE, ALLEGED MISCONDUCT OR PHYSICAL OR MENTAL HEALTH OF AMY DODSON, LIBRARY DIRECTOR, PURSUANT TO NRS 241.031 AND RECOMMENDATIONS REGARDING TRAINING, POLICIES AND DEPARTMENTAL COMMUNICATION. [Action]

Deborah Blackman asked Wendy Lang, Human Resources Director, to open the discussion. For the record, Wendy Lang introduced herself. Wendy explained that the NRS requires an open public meeting if an individual whose character, competence, alleged misconduct or physical or mental health is to be discussed. That individual must be notified of the public meeting and Mrs. Dodson has been notified according to the NRS.

Wendy drew the Board's attention to her 2-page report, addressed to Chairperson Deborah Blackman and included in Board packets. Briefly, Wendy recently conducted an investigation subject to some concerns brought to her attention by employee(s) as well as to address an anonymous call to the Douglas County Fraud, Waste and Abuse hotline.

The subjects of concern were the re-assignment of essential functions outlined in an approved job description from one library employee to another without formally changing the job description or organizational chart; a lack of skill in addressing and communicating with

management and professional staff, and administrative direction to limit communication between Library Trustees and staff.

The memo summarizes Wendy's findings and recommends that the Board of Trustees direct Amy Dodson to, 1) establish written Standard Operating Procedures (reference memo for entire language); 2) attend leadership and management training, with a focus on the legal aspects and performance management; and 3) schedule all library staff to participate in a workshop such as "Discovering Values" offered by the County's liability insurance company, POOL/PACT. Wendy also recommended the Board formally adopt all or some of the Douglas County personnel policies, as well as bylaws and regulations for management of the library. It's especially important to address expectations regarding communication between Library Trustees and staff and ensure that policy is legally compliant and consistent with the U.S. Constitution and NRS prior to adoption.

A lengthy discussion followed, and the substantive points are summarized below.

Board of Trustees

- Review County personnel policies.
- Extend an invitation to the Library Director to attend the Douglas County Supervisory Management Program commencing September 17th.
- Put operational procedures in place to include continued and ongoing management and staff training.
- Review work assignment changes.
- Organizational chart of 2016 is the existing organizational structure, but some staff are working under other org chart versions.
- Request Human Resources conduct a workshop on policy and determine how to mesh the Library's policies with the County's policies.

Wendy Lang, Human Resources Director; Cynthia Gregory, Deputy District Attorney

- Will provide the Trustees with County personnel policies and Douglas County Code.
- Recommends Amy Dodson attend the Douglas County Supervisory Management Program, specifically Phase 1, class 2, "Managing and Supervising People" (2 days).
- The essential functions of the job description in question are those which identify that job as a professional level job. Removing tasks and replacing those with other tasks, may cause employees to work out of class which is a violation of the labor agreement. The legal takeaway is whether removing essential functions from a staff person's job description could be considered constructive discharge.
- Wendy stated she met with 10 or 11 library staff members during her investigation.
- The DCEA contract requires that a represented employee be given written notice of an upcoming investigative interview, the subject of which was staff communication with the Board of Trustees. It was Wendy Lang's determination that the DCEA contract was violated.
- Wendy's intent was to ascertain County liability.
- Cynthia Gregory stated library employees are county employees and the DCEA contract applies to almost all them.

- Wendy stated that Amy Dodson's action would have been more appropriately performed during the performance evaluation process.
- In the State of Nevada, there is no clear yes or no to staff conversations with Library Trustees. Regardless, staff has the right to free speech.
- Cynthea stated it is appropriate for staff to speak to Trustees if a matter is of public concern, such as morale and pay increases.

Amy Dodson

- Amy had three subjects of concern in the memo and recommendations from Wendy Lang.
- First, that she allegedly reassigned essential functions as outlined in an approved job description from one library employee to others. She's being accused of doing so without formally changing the job description or the organizational chart. The only point is any reassignment she's ever made during her time at the library was of functions and responsibilities that are outlined in an approved job description. If Amy were to ask a Library Technician to do something they've never done before, it was something perhaps that a past Library Technician may have done in the past. For example, when an employee resigns, I work with the supervisor to make plans for temporary assignments and handle the vacancy, thus the reason for cross training. I do not ask a Library Technician to do the work of a Library Supervisor. I'm not sure how that was interpreted and I may need more information on that. It's very common for small assignments to be shifted around between employees, but the assignment is always within the same class and pay grade.
- Second concern is Amy's lack of skill addressing and communicating with management and professional staff. Amy has taken steps to improve communication across the board. She established one-on-one meetings with each staff member on a regular basis so that all employees get to sit down and talk with her.
- Amy realizes her communication style may be different than what employees have experienced with the previous Library Director. Changes in the workplace can be difficult. Amy is very forthright and direct which is an expression of her enthusiasm and dedication. She is happy to attend any training the Trustees would like her to attend.
- Amy asserted she did not give any staff the directive to limit or curtail their communication with the Library Trustees; not once did she say "you may not do that."
- At the staff meeting mentioned earlier, she gave staff directive to come and talk with her if they had issues or concerns. Not one employee came to her. At that staff meeting she aired excerpts from the video that was shown to the Library Trustees in its entirety, and used it to explain the Chain of Command, i.e., talking with their supervisor, then to her as Director, or going directly to Human Resources. She tried to express to staff this was appropriate.
- Before she aired the video to staff, she went to County Manager Larry Werner, and District Attorney Doug Richie, to discuss the matter.
- Amy stated that in past positions she's never been terminated and never been disciplined, thus the reason the allegations were unexpected. She expressed that she hoped these allegations weren't related to a protected class. She felt very fortunate to be in the position and commented the library has an outstanding staff.

- Amy commented that she researched whether Board of Trustees policy included the adoption of Douglas County policy and found there was no formal adoption. She did determine that the library follows law and county direction for payroll, vacation time, and Human Resources related matters – all regulations, policies, and procedures. The only item slightly different at the library is it's organizationally specific to the library profession.
- With regard to communication deficiencies, Amy stated that at the beginning of the year, she made the offer to new and standing trustees to come and talk to her. Only one trustee responded they would meet with her, Mark Jensen. Two trustees stated they would meet with her on an as-needed basis. The remaining two Trustees refused to meet with her.
- Amy appreciated the opportunity to respond to this notice. It was a shock. Notice and service of process was given two days after her release from the hospital. She was on FMLA medical leave at the time, thus the reason she needs more time to prepare a formal response and consult legal counsel.

Charles Wolle commented this was an item for possible action but he hadn't heard anyone propose any action and to the extent on comments or the qualifications of the Library Director, she has done a terrific job. Charles stated he was not prepared to vote on anything until he knew what was proposed and he knew what the facts were.

Melanie Boudreau commented she didn't feel if the Board of Trustees went with the memo and recommendations, she was still not completely informed enough to make any decision.

Wendy Lang explained the role of Human Resources was to be independent and investigate whatever concerns the Trustees may have. The Trustees would need to rely on her position and role in a due diligence process. She explained her memo simply included recommendations and were a good starting point as to how to proceed, as well as include training. She strongly recommended the Trustees adopt policies and procedures to guide them in taking action on any such matters.

At this time, Deborah Blackman opened public comment.

Mary Wood introduced herself. She stated as a former library employee, there was always confusion among library staff about how county policy applied to the library. An example was the County's update of the policy on computer use. In listening to everyone, it seemed there was disconnect between the Library Director and library staff, so communication is very important. There was no further public comment. Public comment was closed.

Deborah Blackman asked for input and or a motion from the Board. She suggested a motion on the management training matter and then separate motions on the other matters at hand.

Melanie Boudreau stated she was not ready to make any decision.

Bonnie Rogers suggested a recommendation that Amy Dodson attend the county sponsored management training and have staff participate in another training session with POOL/PACT. She stated that was her motion.

Mark Jensen commented he would agree with that motion provided the health of Amy Dodson allowed such attendance, with no specifics as to where, what training or when Amy should attend. Charles Wolle commented that he didn't believe the Director could be obligated by this Board of Trustees to attend any particular training and at this time he was not prepared to direct the Director to attend any training.

Mark Jensen continued, making a motion to encourage the Library Director to attend additional leadership and management training of her choice, as her health allowed, and at her discretion and timing. Charles Wolle made a second. Deborah Blackman asked for public comment. Hearing no comment, public comment was closed. The motion passed with 3 in favor (Mark Jensen, Charles Wolle, and Melanie Boudreau) and 2 opposed (Deborah Blackman, Bonnie Rogers).

Deborah Blackman asked for a motion on the other matter, establishing written standard operating procedures. Referencing Wendy Lang's memo and recommendations, Mark Jensen asked if "establish written Standard Operating Procedures" was job description jargon. Wendy Lang clarified that there are specific tasks within each classification that can vary from person to person, as well as specific procedures to approach various tasks, and that the library develop documented operating procedures based on those tasks.

Amy Dodson stated that the library has written and procedures which are followed regularly and an employee handbook. She planned to start revising the handbook policies in 2019 to improve and expand the language.

Deborah Blackman asked for a motion.

Mark Jensen made a motion that the Trustees directs the Library Director to continue her work on improving the standard operating procedures, job descriptions or other appropriate documentation regarding staff duties, and that she continue to consult with the County's personnel department to ensure the documents are appropriate for the intended purpose. Charles Wolle made a second. Deborah Blackman asked for a deadline. Melanie Boudreau stated this would take time and suggested next spring sometime, March. Mark so moved to amend his motion to include completion by March 2019. Charles Wolle seconded the amended motion. Deborah Blackman asked for public comment. Hearing no public comment, public comment was closed, and the amended motion carried unanimously. Amy Dodson stated she would include this as a recommended objective during the Long Range Plan update process coming up shortly.

Deborah Blackman asked for a motion on personnel policies or whether the Trustees would discuss this at the next meeting. Charles Wolle thought the September meeting was scheduled to be at the Lake Tahoe branch library. Melanie Boudreau and Mark Jensen indicated they would not be present at the September meeting. Deborah Blackman asked Wendy Lang to send the Trustees the personnel policies and the Board would schedule a date to hear the matter. Wendy stated there are 30 plus policies. She will send a direct link to those items.

Melanie Boudreau preferred to hear this matter at the October meeting. Amy Dodson added she needed more time to formulate a formal and more detailed response, adding that the September meeting is a special one for the purpose of starting the Long Range Plan update process and further, two Trustees would be absent at the September meeting. If this matter is put on the October agenda for follow up on everything in the memo's recommendations, it's a more realistic timeline. Amy's performance evaluation process begins the following month and if she is able to accomplish some of these steps by then, it will benefit the performance evaluation process.

Mark Jensen made a motion to move discussion and possible action on the personnel matter to the October Board meeting. Charles Wolle made a second. Deborah Blackman asked for public comment. Hearing no public comment, public comment was closed and the motion carried unanimously.

14. PUBLIC COMMENTS AND DISCUSSION

Amy Dodson commented that Board of Trustees training is changing and the reason Tammy Westergard from the Nevada State Library was present today. They've started a new training program for Trustees. Tammy will explain the program in more detail.

Tammy Westergard introduced herself for the record. The state library has a responsibility to provide training for library boards. Up until August 1st, that training was conducted for decades in person, but the state library has advanced it to online learning modules which are now available for Board use. The training modules are driven from Nevada library law as well Best Practices from the American Library Association. As it's deployed, it will be rolled out in a phased approach since they are still getting feedback. It is consider in beta mode now, but when complete, the State Library will reach out to library directors across the state asking them to get it out to their Boards. When each trustee completes the training modules, he or she would earn certification; there are 10 modules and a module for extra credit. Through the module program, Trustees will have another resource with whom to engage, the State Council on Libraries & Literacy (a 17 member body). This organization is specifically called out in statute and exists to represent various groups. When Boards are wrestling with issues, the State Council becomes the subject matter experts and is there to guide conversations and provide resources. Tammy went on to state that these services are not just available to Boards, but also to municipalities and counties.

Deborah Blackman asked for public comment. Deborah Blackman offered her own public comment by encouraging all Trustees to talk to the public, talk to staff and make their own decisions and bring those to the October Board meeting for discussion and action. Hearing no further public comment public comment was closed.

15. Adjournment [Action].

There was no further action or discussion. The meeting adjourned at 12:25 p.m.

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Director's Monthly Report August 2018

1. Summer Reading Program. This year's Summer Reading Program ran June 11-August 4 with the theme "Libraries Rock!" The staff (especially Youth Services and Adult Services) worked hard to create an exciting and fun summer. Programs for teens and children focused on literacy and creativity, such as Lego building, making musical instruments, family movie showings, magic shows, and wild animal encounters. We included an Adult SRP element again, and it was very popular at both libraries. Special adult programs included 3D pen art, book sculpture, genealogy classes, and coffee tastings. We have received positive feedback from patrons of all ages.
2. Friends of the Library. The Friends generously sponsored a significant portion of the Summer Reading Program again this year, including funds for books, programs, and supplies.
3. Staff position vacancies. We have filled the part-time Library Page position. Rachel Soleta started on August 6. Rachel had been working as a Shelver at UNR, so we are confident her training will go quickly.
4. Douglas County. County Manager Larry Werner is retiring as of August 31. Assistant County Manager Jenifer Davidson was appointed the Interim County Manager at the Board of County Commissioners meeting on August 16.
5. NV State Library. Jeff Kintop, the State Library administrator (more commonly known as the State Librarian) is retiring in September. The Nevada State Library, Archives & Public Records (NSLAPR) is one of twelve divisions of the state's Department of Administration.
6. Staff Development. Connie Rivera-Gibson from the Lake Tahoe branch attended the annual conference of the American Library Association (ALA) in New Orleans, June 21-26. The next conference of the Nevada Library Association (NLA) is in Las Vegas, October 12-14.
7. Book Returns. The Library offers four locations for patrons to return items, in addition to the Minden and Lake Tahoe Libraries. We have book drops at Fire Station #12, Albite Road in the TRE area, and the Kahle Community Center. We added a book return to the Indian Hills GID office in 2015, but this location was rarely used. Average return rates were fewer than 10 items per month. In June we moved this book return to the Community and Senior Center in Gardnerville.